

# AppSentinels API Security Platform IBM Datapower Gateway Integration



Revision	Date Modified	Author	Comments
1.0	19-Sep-24	Arun	Initial spec for IBM Datapower Gateway Integration
1.1	17-Dec-24	Arun	Update covering unified GatewayScripts for inline and OOB modes
1.2	12-Mar-24	Arun	Update controller health check and message queue support in OOB mode
1.3	10-Apr-25	Arun	Add API Connect policy integration reference



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# AppSentinels sensor for IBM Datapower Gateway

This document describes the steps to deploy AppSentinels policy in IBM Datapower Gateway. AppSentinels supports Datapower Gateway in API Gateway mode as well as Multi-Protocol Gateway mode. This document covers AppSentinels policy deployment for both Datapower API Gateway and Multi-Protocol Gateway.

AppSentinels provides the Datapower Gateway policies in the form of JavaScript code, called GatewayScript in Datapower Gateway. GatewayScript defines the action in Datapower assembly rules. AppSentinels inbound GatewayScript serves the purpose of defining the *pre-processing* assembly rule in Datapower API Gateway and *client to server* rule in Multi-Protocol Gateway. This GatewayScript executes on the API request. Similarly, the outbound GatewayScript, which executes on the API response, servers the purpose of defining *post-processing* assembly rule in the Datapower API Gateway and *server to client* rule in Multi-Protocol Gateway.

In Multi-Protocol Gateway, AppSentinels GatewayScript manages the errors in Auth mode to send appropriate responses to the client in case AppSentinels policy blocks the request.

# Policy modes

AppSentinels sensor policy supports in following modes:

#### Transparent or Out of Band (OOB) mode

AppSentinels sensor captures the request and response headers and body and forwards the captured data to AppSentinels Edge Controller asynchronously. It does not enforce any blocking policy.

#### Auth mode

AppSentinels sensor can enforce threat actor policy actions in auth mode. It captures the request and forwards the request data to AppSentinels Edge Controller, which responds with the policy action on the API request. Depending on the action received from Controller, the sensor allows or blocks the request. If AppSentinels policy allows the request, Controller forwards the response data to the Controller.

It is important to note that the JavaScript code that constitutes the policy is implemented in the same files for auth mode and transparent mode and the policy mode is defined using a configuration variable. The method to deploy the policy is also identical for the two modes. The policy deployment steps are described in subsequent sections.

# Log forwarding to AppSentinels Edge Controller in OOB mode

By default, AppSentinels GatewayScripts forward logs to AppSentinels controller directly using HTTPS or HTTP protocol. The logs are not buffered or batched and are forwarded immediately to AppSentinels controller. The GatewayScripts invoke IBM Datapower *urlopen.open()* method to send logs to AppSentinels controller. The downside of this mode is



that *urlopen.open()* method is synchronous and it blocks the Datapower Gateway while sending the logs. This impacts the latency of the requests, specifically if the AppSentinels controller is not reachable from the Datapower Gateway, then the GatewayScripts introduces a latency of one second, which is the minimum time to wait for completion of send operation.

To minimize the impact of log forwarding in transparent mode, the following mechanisms are supported for production environment to avoid latency issues.

## AppSentinels controller health check

AppSentinels health check GatewayScript is invoked periodically every second to probe the reachability of the AppSentinels controller. If the AppSentinels controller is not reachable, then AppSentinels Controller is marked down, and the policy GatewayScripts do not attempt to send logs to AppSentinels controller. The health check GatewayScript is invoked periodically using the Datapower XML Manager periodic schedule policy rule.

The health check GatewayScript invokes /health endpoint of the AppSentinels controller to check if it is reachable. If the AppSentinels controller responds (even with a failure response), the AppSentinels controller is considered reachable and the policy GatewayScripts attempt to send logs to AppSentinels controller.

By default, AppSentinels policy GatewayScripts do not send the log to AppSentinels controller if the AppSentinels controller did not respond to health check for two seconds. This duration is configurable, and it is also possible to configure the periodicity of the XML Manager policy rule, but the granularity is limited to seconds.

It should also be noted that with default configuration, AppSentinels policy GatewayScripts continue to send logs to AppSentinels controller for two seconds after AppSentinels controller becomes unreachable, so the clients observe a latency of one second during this time window of two seconds.

#### IBM Message Queue (IBM MQ)

AppSentinels GatewayScripts send logs to AppSentinels controller via IBM message queue. A separate message queue consumer GatewayScript is invoked periodically every second to consume the logs from IBM message queue and send those to AppSentinels controller. This GatewayScript is invoked periodically using the Datapower XML Manager periodic schedule policy rule. In case the AppSentinels controller is not reachable, then the logs are buffered in the queue and sent to AppSentinels controller once the AppSentinels controller becomes reachable. Thus, there is no impact on the latency of the client requests.

Even when the controller remains unreachable for longer duration, the message queue becomes full, and the logs are not appended to the queue. the logs are dropped, but there is no impact on the latency of the client requests.

The message queue consumer GatewayScript is invoked every second and in each iteration, it picks up to 500 logs from the queue and sends them to AppSentinels controller. In case if it fails to send the logs to AppSentinels controller, it stops immediately, thus if AppSentinels



controller is not reachable, the consumer GatewayScript picks up one log from the queue and drops it due to failure to send the log to AppSentinels controller. Please note that the maximum number of logs to be picked up in each iteration is configurable and the default value is 500.

#### GatewayScript integration with IBM API Connect

This document mainly focuses on GatewayScript deployment in IBM Datapower in API Gateway and Multi-Protocol Gateway configuration. IBM Datapower gateway is commonly used as API Gateway in IBM API Connect. AppSentinels GatewayScripts can be integrated with API Connect (if it is using IBM Datapower as API Gateway). Please refer to *IBM-API-Connect-Policy-Integration.pdf* for integration with IBM API Connect.

To configure AppSentinels GatewayScript policies in IBM API Connect, please refer to the following sections in this document:

- TLS client profile creation
- AppSentinels GatewayScript configuration variable settings in this document

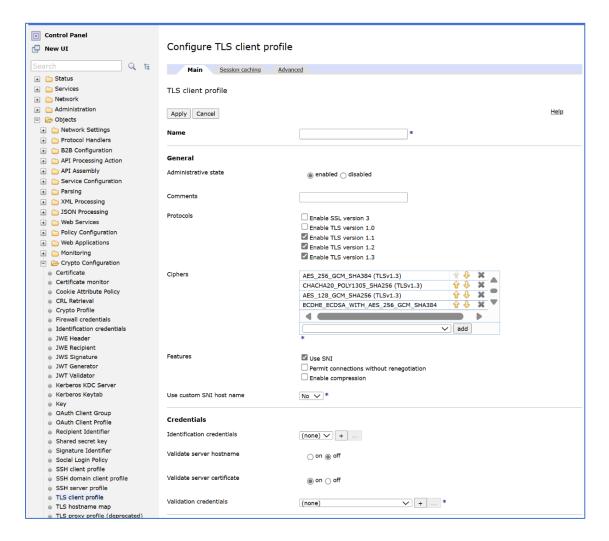
The other configuration covered in the document is not relevant from API Connect perspective.

#### TLS Client profile

AppSentinels Controller supports HTTPS based communication with sensor. The default mode of communication is *http*, it can be changed to *https* in the GatewayScripts configuration (as described in subsequent sections). Please configure TLS client profile in **Objects > Crypto Configuration > TLS client profile** for enabling HTTPS between Datapower Gateway and AppSentinels Controller in API Gateway as well as Multi-Protocol Gateway.

The TLS client profile can be created by clicking on **Add** button in **Configure TLS client profile** dialog, this opens the TLS client profile configuration dialog as shown below.





- Please specify the Name of the TLS client profile.
- Enable the Use SNI checkbox in Features configuration.
- Turn on Validate server certificate under Credentials and configure the CA certificate in Validation credentials configuration.
- If AppSentinels Controller presents a self-signed certificate (which is possible in test and PoC environments), turn off server certificate validation by selecting the off button in Validate server certificate configuration.
- Click on Apply and Save buttons.

#### Datapower API Gateway

# GatewayScripts

Following table lists the AppSentinels GatewayScripts for inline and OOB deployment modes.

GatewayScript name	API Gateway policy rule
appsentinels-pre-proc.js	Preprocessing rule
appsentinels-post-proc.js	Postprocessing rule



appsentinels health check.js	Health check (XML Manager periodic schedule rule
appsentinels mq.js	Message queue consumer (XML Manager periodic schedule rule)

It should be noted that the same GatewayScripts are used for inline (or auth) mode and OOB (or transparent) mode. The policy mode (auth or transparent) is defined using a configuration variable defined in the GatewayScripts. In subsequent sections, the terms request policy GatewayScript and response policy GatewayScript refer to request and response GatewayScripts, respectively. please select the appropriate files depending on the policy mode.

# Edit configuration in GatewayScripts

Each of the GatewayScripts has a configuration section containing definitions of the attributes used by the GatewayScripts. The following picture displays configuration parameters for the appsentinels\_apigw\_response\_policy.js GatewayScript. Other GatewayScripts have similar configuration parameter definitions.



```
// Configuration
const config = {
    // Deployment mode - 'auth' or 'transparent'
    deploymentMode: 'transparent',
    // Appsentinels controller configuration
    controllerHost: '<controller-url>',
    controllerPort: '9004',
    scheme: 'http', // or 'https'
    // TLS client profile name - needed for HTTPS communication
    tlsClientProfileName: 'client:<TLS client profile name>',
    // Payload configuration
    maxSupportedPayload: 131072,
    supportedContentTypes: ["json", "xml", "graphql", "form"],
    // Sensor visibility configuration
    pluginVersion: '1.0.0',
    sensorHostname: 'datapower-gateway',
    sensorInstanceName: 'datapower-apigw',
    // Health check enabled or not
    healthCheckDisabled: true,
    // Don't send log if health check response not received within this threshold
    healthCheckThreshold: 2000, // in milliseconds
    // Configuration for IBM message queue
    mqPostLogToQueue: false,
    mqQueueManager: '<queue-manager-name>',
    mqQueueName: '<queue-name>',
    mqScheme: 'idgmq'
```

Following points summarize steps to update configuration parameter

- Change the *deploymentMode* to 'auth' if inline (or auth) mode policy needs to be deployed.
- Controller URL is the only mandatory configuration parameter. So, find out AppSentinels Edge Controller DNS name or IP address.
- Open the request policy GatewayScript file.
- Search for <controller-url> in the file and replace it with AppSentinels Edge Controller DNS name or IP address.
- If Datapower Gateway communicates with AppSentinels Controller over HTTPS, then
  update the scheme and tlsClientProfileName. Please configure a TLS client profile in
  Objects > Crypto Configuration > TLS client profile in Datapower Gateway
  configuration.



- The parameters *sensorHostName* and *sensorInstanceName* are used for used for sensor visibility. Please modify the default values of these parameters appropriately depending on sensor visibility requirement.
- To enable AppSentinels controller health check
  - Set healthCheckDisabled flag to false.
  - The parameter healthCheckThreshold defines the maximum time to wait for AppSentinels Controller to respond to health check request. Modify this if the default configuration is not suitable.
  - Configure the configuration parameters in appsentinels\_health\_check.js
     GatewayScript, as shown below.

```
// Configuration
const config = {
    // Health check enabled
    enabled: true,

    // Appsentinels controller configuration
    controllerHost: '<controller-url>',
    controllerPort: '9004',
    scheme: 'http', // or 'https'

    // TLS client profile name - needed for HTTPS communication
    tlsClientProfileName: '<TLS client profile name>',
}
```

- The configuration of controllerHost, controllerPort, scheme and tlsClientProfileName is same as that in the response policy GatewayScript. Keep the enabled flag true to enable health check.
- To enable log forwarding via IBM MQ
  - Set mqPostLogToQueue to true.
  - Set mqQueueManager to IBM MQ Manager name, which is same as the IBM MQ v9+ queue manager created in IBM Datapower to communicate with IBM MQ.
  - Set mqQueueName to the name of the queue in IBM MQ to receive AppSentinels logs.
  - The parameter mqScheme defines the scheme used to communicate with IBM MQ, the default value is idgmq.
  - Configure the parameters in the appsentinels\_mq.js GatewayScript, as shown below.



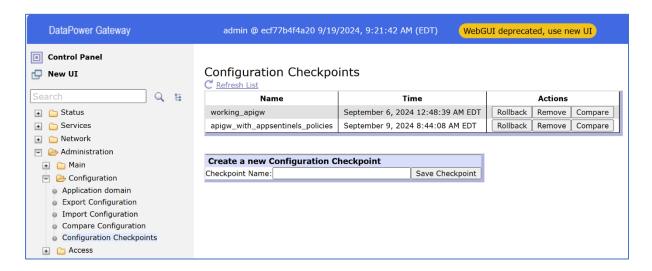
```
// Configuration
const config = {
   // Message queue enabled
   enabled: true,
   // Appsentinels controller configuration
   controllerHost: '<controller-url>',
   controllerPort: '9004',
   scheme: 'http', // or 'https'
   // TLS client profile name - needed for HTTPS communication
   tlsClientProfileName: 'client:<TLS client profile name>',
   // Configuration for IBM message queue
   mqQueueManager: '<queue-manager-name>',
   mqQueueName: '<queue-name>',
   mqScheme: 'idgmq',
   mqMaxMessagesInEachIteration: 500, // Number of messages to process in each iteration
   mqBatchSize: 8 // Number of messages to process in each batch
```

- The configuration of controllerHost, controllerPort, scheme and tlsClientProfileName is same as that in the response policy GatewayScript.
   Keep the enabled flag true to enable AppSentinels logs via IBM message queue.
- The parameters mqQueueManager, mqQueueName and mqScheme are same as the ones defined in the response policy GatewayScript and are needed to consume the messages from IBM MQ.
- Parameter mqMaxMessagesInEachIteration defines the maximum number of messages to process in each periodic iteration.
- The parameter mqBatchSize defines the number of AppSentinels API log messages to be sent in one message to AppSentinels Controller.
- The configuration in the request policy GatewayScript is a subset of the configuration described above in the response policy GatewayScript.

#### Checkpoint existing configuration

Create a checkpoint of the existing working configuration in **Administration > Configuration** > **Configuration Checkpoints**.

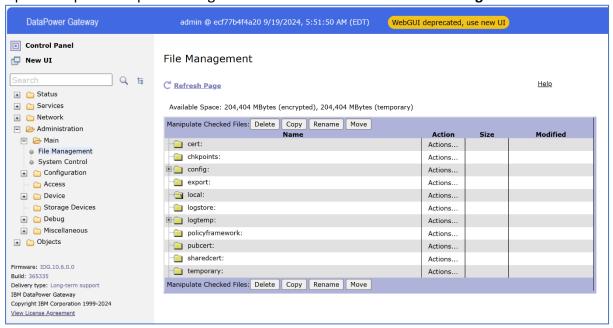




# Upload GatewayScripts to Datapower Gateway

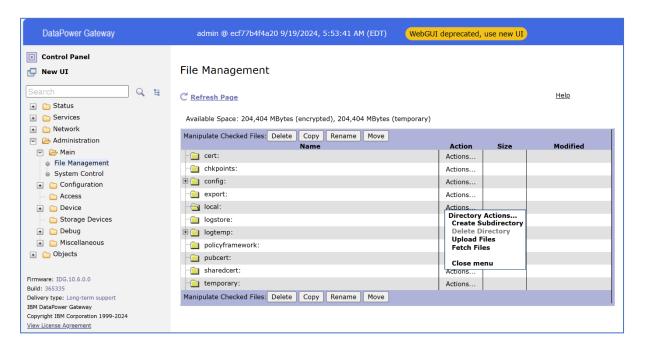
Before configuring AppSentinels policy, upload both request policy GatewayScript and response policy GatewayScript to the Datapower Gateway. Please follow the below steps to upload the files.

• Open Datapower UI portal and go to Administration > Main > File Management.

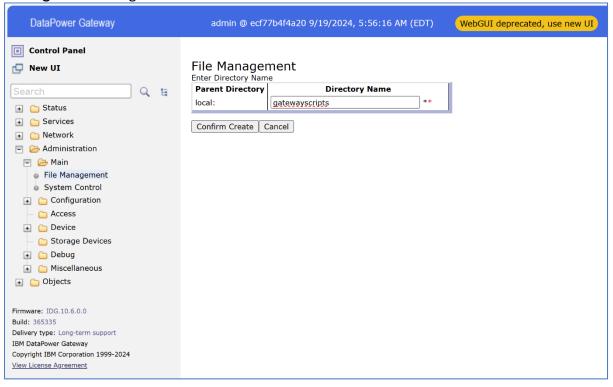


 Select local: directory and click on Actions corresponding to it, then select Create Subdirectory option.



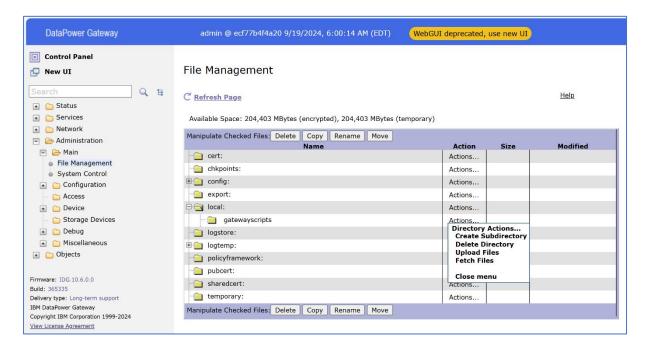


Create the sub-directory with name gatewayscripts and click Confirm Create. Check
the status of the sub-directory creation operation and press Continue to the File
Management dialog.

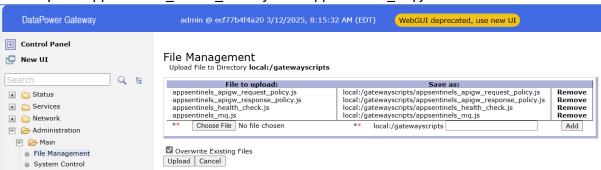


• Expand **local**: and click on **Actions** corresponding to **gatewayscript** sub-directory, select **Upload Files**.

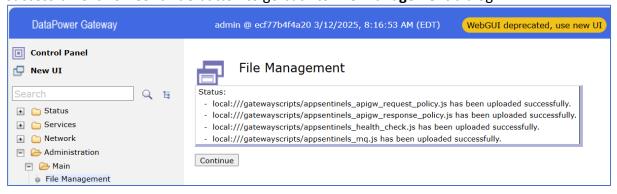




- Click on **Choose File**, select the *appsentinels\_apigw\_request\_policy.js* file (double-click the file name or click **Open** after selecting the file), and click **Add** button.
- Click on Choose File again, select the appsentinels\_apigw\_response\_policy.js file, and click Add button.
- Similarly add appsentinels\_health\_check.js and appsentinels\_mq.js files.



• Select **Overwrite Existing Files** checkbox and click **Upload**. Files upload should be successful. Click on **Continue** button to go back to **File Management** dialog.





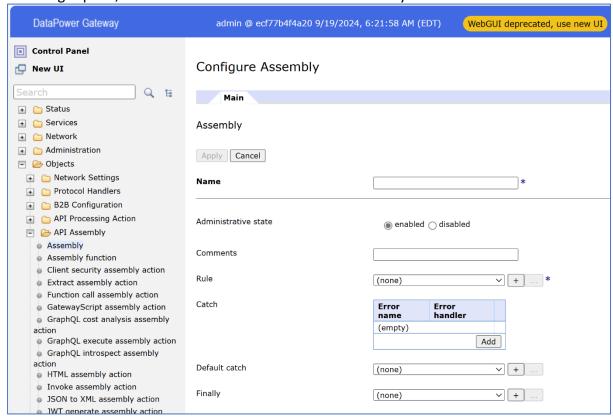
# Define Assembly rule

The Gateway script file uploaded above define action in the Datapower assembly rules. Please note that the request and response policy GatewayScripts require separate assembly rules, so please execute the steps listed below for both request policy GatewayScript and response policy GatewayScript.

• Go to Objects > API Assembly > Assembly.

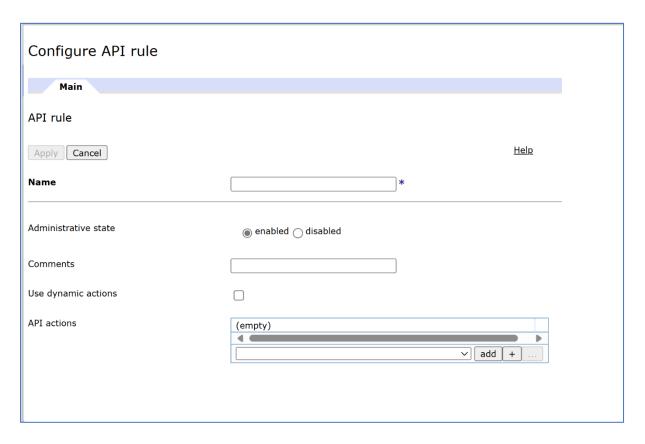


In the right pane, click on Add button to define new assembly.

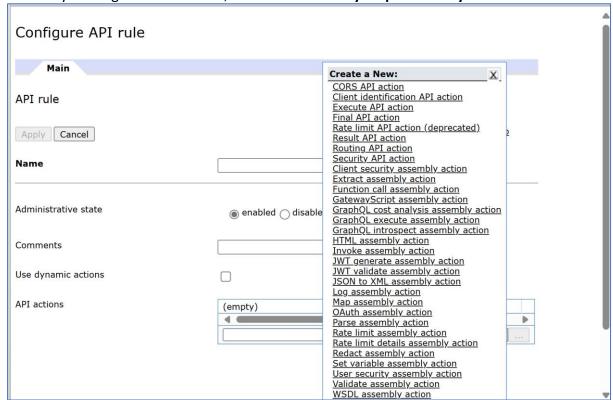


• Specify the **Name** and add a new **Rule** by clicking on + button.





In Configure API rule dialog (shown below), specify a rule Name and add a new API action by clicking on the + button, and select GatewayScript assembly action.





• In Configure GatewayScript assembly action dialog (shown below), specify the Name of the action, and specify the GatewayScript File path.



- Click on **Apply** button on all the dialogs to save the assembly rule.
- Repeat the steps to create the rule for the other AppSentinels GatewayScript.

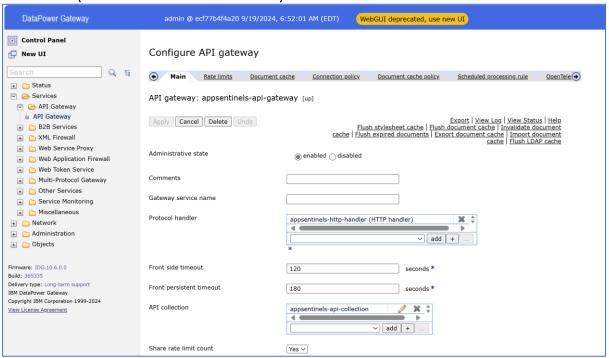
# Configure API Gateway policy

At this point, there should be assembly created for AppSentinels request policy GatewayScript and response policy GatewayScript, let us call those *PreprocessingAssembly* and *PostprocessingAssembly*, respectively. Please run the following steps to configure assemblies in API Gateway policy.

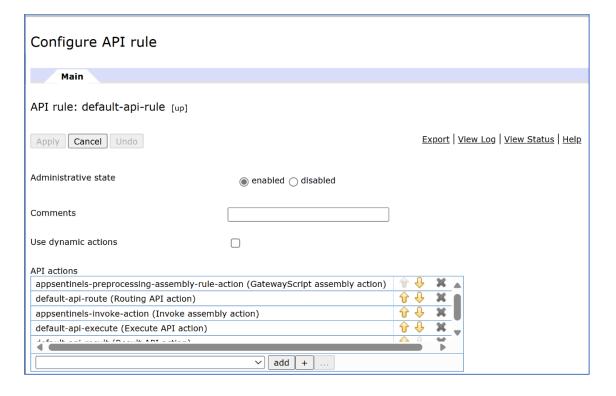
Go to Services > API Gateway > API Gateway.



 Open the API Gateway configuration and Edit the API collection to add the assemblies (as shown below in the red box).

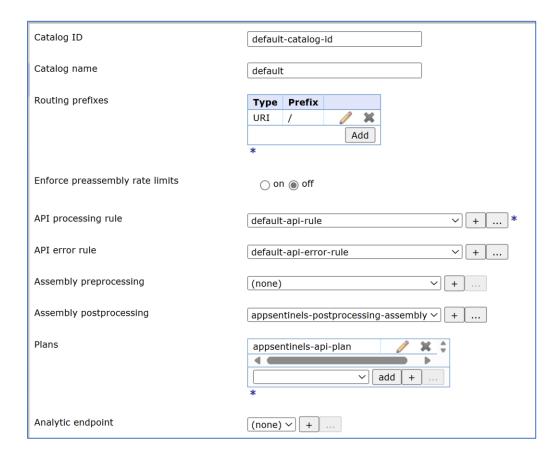


• In the **Configure API collection** dialog, select the assembly action created with AppSentinels request policy GatewayScript as the first rule in **API processing rule**.



 Select the assembly created with AppSentinels response policy GatewayScript in the Assembly postprocessing drop-down.





Click Apply and Save.

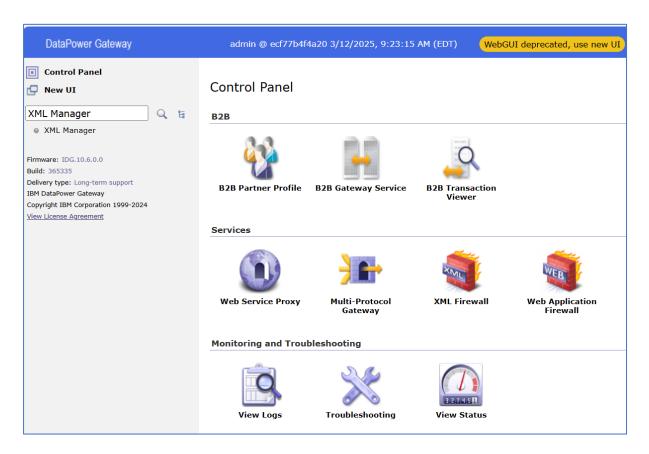
After this the logs for the API requests going through API Gateway should reach AppSentinels Edge Controller.

# Configure health check

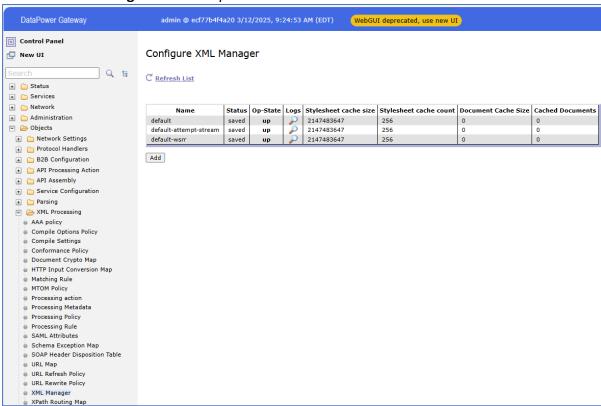
The following points summarize the steps to configure periodic scheduled policy rule to consume logs from IBM message queue.

• Search XML Manager in the left pane in the Datapower Gateway UI.



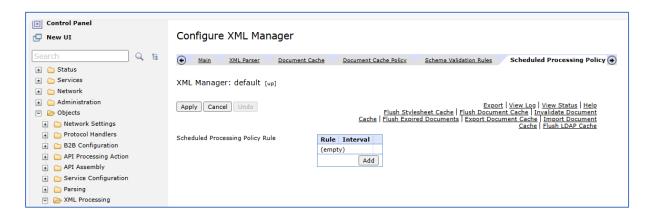


Click on XML Manager in the left pane.

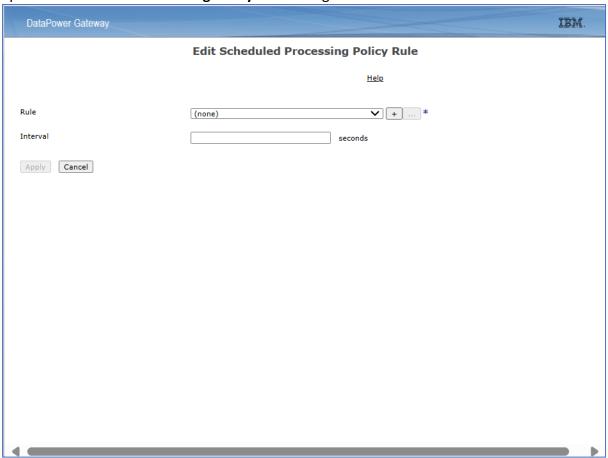


 In Configure XML Manager dialog, click on the required XML Manager and then click on the Scheduled Processing Policy Rules tab.



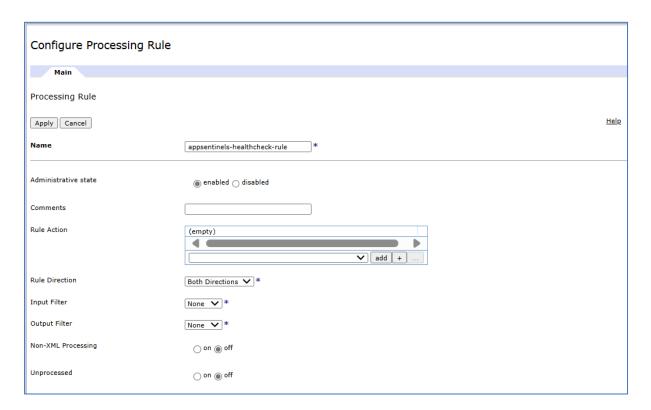


 Click on Add button in Scheduled Processing Policy Rules configuration, this will open Edit Scheduled Processing Policy Rule dialog.

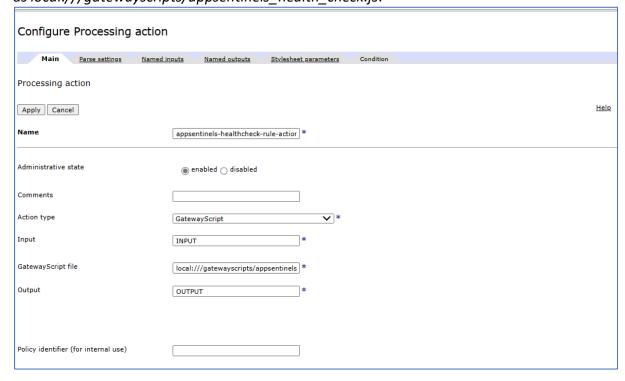


• In Edit Scheduled Processing Policy Rule dialog, click on + button in Rule configuration to open Configure Processing Rule dialog.



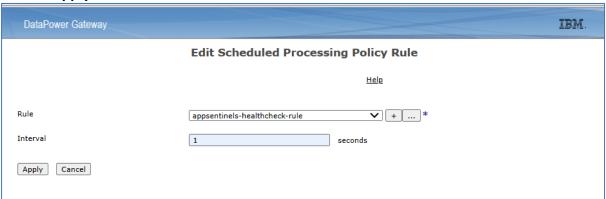


- In **Configure Processing Rule** dialog, specify the **Name** of the rule.
- Click on + button in Rule Action configuration, this will open Configure Processing Action dialog.
- In **Configure Processing Action** dialog, specify the **Name** of the action.
- In Action Type configuration, select GatewayScript as action type.
- Configure Input and Output fields with values INPUT and OUTPUT.
- Specify the GatewayScript path as local:///gatewayscripts/appsentinels\_health\_check.js.

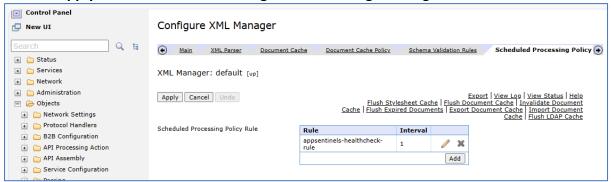




- Click on Apply button.
- Click on Apply button in Configure Processing Rule dialog.
- In the **Edit Scheduled Processing Policy Rule** dialog, specify **Interval** as 1 second, and click on **Apply** button.



• Click on Apply and Save button in Configure XML Manager dialog.

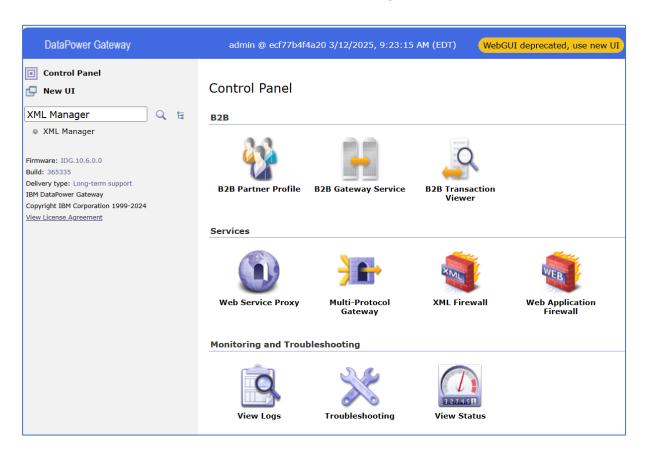


#### Configure message queue

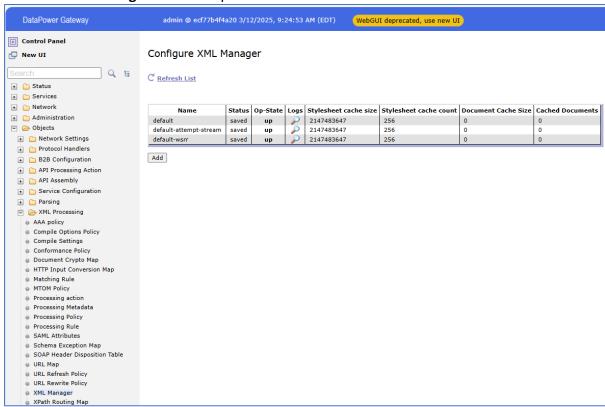
The following points summarize the steps to configure periodic scheduled policy rule to consume logs from IBM message queue.

• Search XML Manager in the left pane in the Datapower Gateway UI.



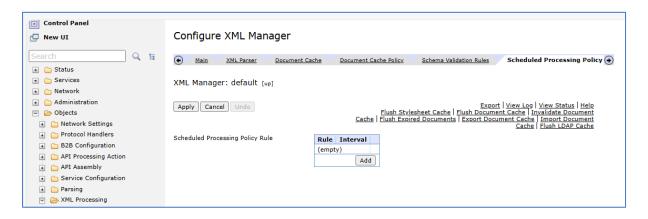


Click on XML Manager in the left pane.

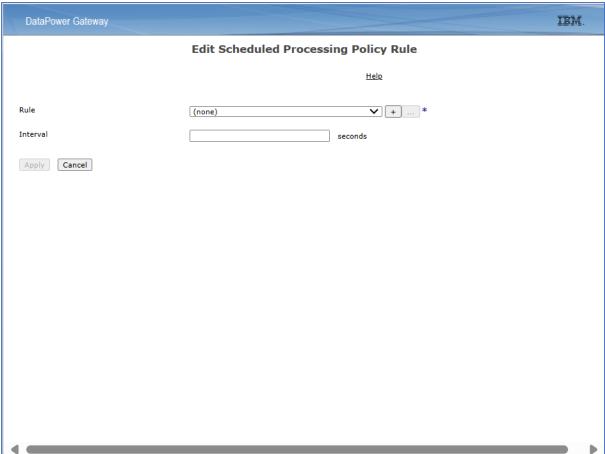


• In **Configure XML Manager** dialog, click on the required XML Manager and then click on the **Scheduled Processing Policy Rules** tab.



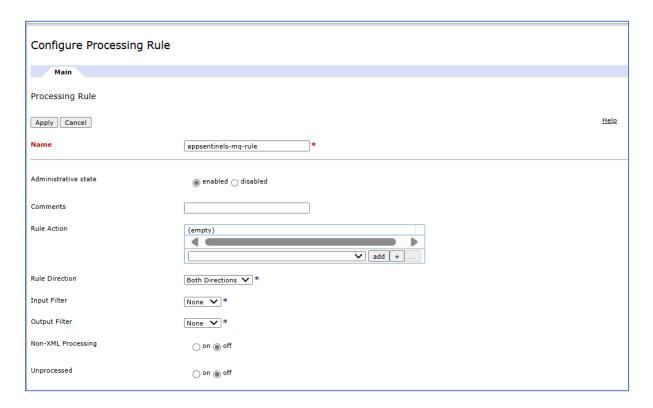


 Click on Add button in Scheduled Processing Policy Rules configuration, this will open Edit Scheduled Processing Policy Rule dialog.

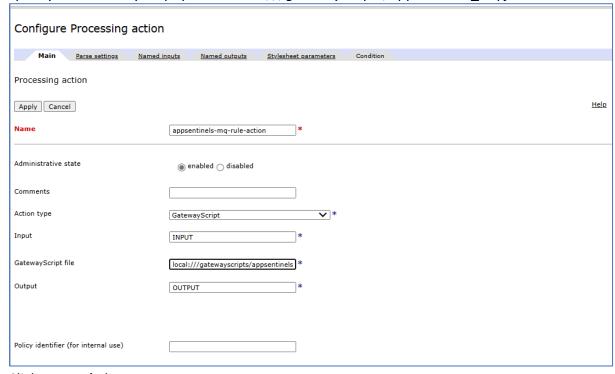


• In Edit Scheduled Processing Policy Rule dialog, click on + button in Rule configuration to open Configure Processing Rule dialog.





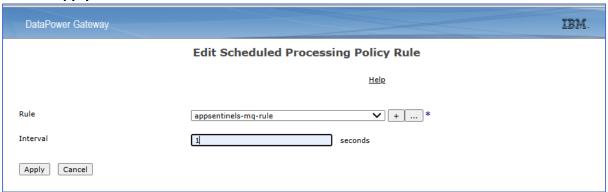
- In **Configure Processing Rule** dialog, specify the **Name** of the rule.
- Click on + button in **Rule Action** configuration, this will open **Configure Processing Action** dialog.
- In **Configure Processing Action** dialog, specify the **Name** of the action.
- In **Action Type** configuration, select **GatewayScript** as action type.
- Configure Input and Output fields with values INPUT and OUTPUT.
- Specify the GatewayScript path as *local:///gatewayscripts/appsentinels\_mq.js*.



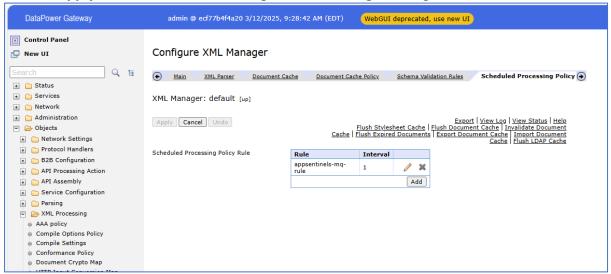
Click on Apply button.



- Click on **Apply** button in **Configure Processing Rule** dialog.
- In the **Edit Scheduled Processing Policy Rule** dialog, specify **Interval** as 1 second, and click on **Apply** button.



Click on Apply and Save button in Configure XML Manager dialog.



# Datapower Multi-Protocol Gateway (MPGW)

# GatewayScripts

Following table lists the AppSentinels GatewayScripts for Datapower Multi-Protocol Gateway.

GatewayScript name	API Gateway policy rule
appsentinels_mpgw_request_policy.js	Preprocessing rule
appsentinels_mpgw_response_policy.js	Postprocessing rule
mpgw_error_handling.js	Error handling rule
appsentinels_mq.js	Message queue Log consumer
	GatewayScript
Appsentinels_health_check.js	GatewayScript for AppSentinels
	Controller periodic health check



The same GatewayScripts are used in inline (or auth) mode and OOB (or transparent) mode. The policy mode is defined in the GatewayScripts using a configuration variable. In subsequent sections, the terms *request policy GatewayScript* and *response policy GatewayScript* refer to request and response policy files.

The GatewayScript *mpgw\_error\_handling.js* defines the error handling in auth mode, specifically for sending appropriate error response to the client.

#### Edit configuration in GatewayScripts

Each of the GatewayScripts has a configuration section containing definitions of the attributes used by the GatewayScripts. The following picture displays configuration parameters for the *appsentinels\_mpgw\_response\_policy\_auth.js* GatewayScript. Other GatewayScripts have similar configuration parameter definitions.

```
// Configuration
const config = {
    // Deployment mode - 'transparent' or 'auth'
    deploymentMode: 'transparent',
    // Appsentinels controller configuration
    controllerHost: '<controller-url>',
    controllerPort: '9004',
    scheme: 'http', // or 'https'
    // TLS client profile name - needed for HTTPS communication
    tlsClientProfileName: '<TLS client profile name>',
    // Payload configuration
    maxSupportedPayload: 131072,
    supportedContentTypes: ["json", "xml", "graphql", "form"],
    // Sensor visibility configuration
    pluginVersion: '1.0.0',
    sensorHostname: 'datapower-gateway',
    sensorInstanceName: 'datapower-mpgw',
    // Health check enabled or not
    healthCheckDisabled: true,
    // Don't send log if health check response not received within this threshold
    healthCheckThreshold: 2000, // in milliseconds
    // Configuration for IBM message queue
    mqPostLogToQueue: false,
    mqQueueManager: '<queue-manager-name>',
    mqQueueName: '<queue-name>',
    mqScheme: 'idgmq'
```

Following points summarize steps to update configuration parameter

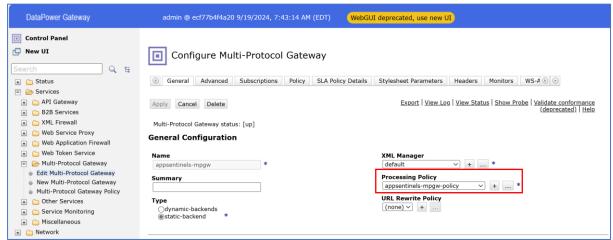


- Change the *deploymentMode* to 'auth' if inline (or auth) mode policy needs to be deployed.
- Controller URL is the only mandatory configuration parameter. So, find out AppSentinels Edge Controller DNS name or IP address.
- Open the request policy GatewayScript file.
- Search for <controller-url> in the file and replace it with AppSentinels Edge Controller DNS name or IP address.
- If Datapower Gateway communicates with AppSentinels Controller over HTTPS, then
  update the scheme and tlsClientProfileName. Please configure a TLS client profile in
  Objects > Crypto Configuration > TLS client profile in Datapower Gateway
  configuration.
- The parameters *sensorHostName* and *sensorInstanceName* are used for used for sensor visibility. Please modify the default values of these parameters appropriately depending on sensor visibility requirement.
- The configuration of health check and IBM MQ related parameters is same as that described earlier in the API Gateway configuration. Please refer to that sub-section if health check or IBM MQ is enabled.
- The configuration in the request policy GatewayScript is a subset of the configuration described above in the response policy GatewayScript.

# Policy configuration

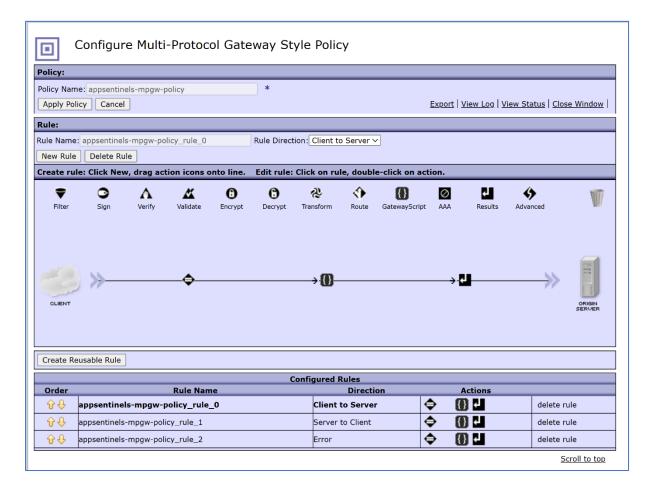
Following points list down the steps to deploy AppSentinels policy in Datapower Multi-Protocol Gateway.

- Create a checkpoint of the existing working configuration in Administration >
   Configuration > Configuration Checkpoints.
- Go to Services > Multi-Protocol Gateway > Edit Multi-Protocol Gateway.
- Click on the Multi-Protocol Gateway instance.
- In **Configure Multi-Protocol Gateway** dialog, modify the **Processing Policy** by clicking button with *three dots* next to it.



• In **Multi-Protocol Gateway Style Policy** dialog, configure three rules as shown in the picture below.





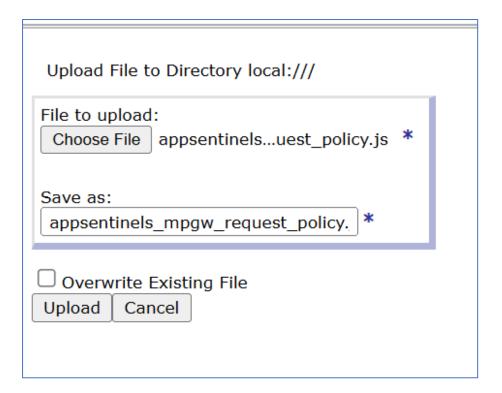
#### Following points summarize these three rules:

- First rule has Client to Server direction. This rule executes the request policy GatewayScript on API request. Please select the appropriate Match conditions required to hit the rule for desired API traffic.
- Second rule has Server to Client direction. This rule executes the response policy GatewayScript on API response from backend. Please select the appropriate Match conditions needed for the desired API response traffic.
- The third rule has the rule direction Error. This rule manages the errors occurred while executing client to server, or server to client policy. In Auth mode policy, the request Policy GatewayScript can reject the session if the AppSentinels policy blocks the API request. In this case, the Client to Server GatewayScript returns an error. The AppSentinels error handling gateway script manages the error and returns an appropriate response to the client.
- The Auth mode policy requires error handling GatewayScript, but transparent mode policy does not require it.
- Please configure appropriate Match and Result parameters in all the three rules.
- Select the **Client to Server** rule, and double click on the GatewayScript icon (**I**) top open the **Configure GatewayScript action** dialog (as shown below).





Click on the **Upload** button, this will open a new dialog to choose the GatewayScript
to upload. Click **Choose File** button and select the
appsentinels\_mpgw\_request\_policy.js file and then click the **Upload** button to
upload the file (please see below).





- Click on the Done button in the **Configure Gateway action** dialog.
- Select the **Server to Client** rule, double click on the GatewayScript icon (**!**).
- Repeat the same procedure to upload the appsentinels\_mpgw\_response\_policy.js
   file.
- In Auth mode, select the Error rule, and double click on the GatewayScript icon (III).
- Repeat the same steps to upload the error handling GatewayScript file.
- After uploading the GatewayScript files, click on Apply Policy button in Configure Multi-Protocol Gateway Style Policy dialog. Click Cancel to exit this dialog.
- In Configure Multi-Protocol Gateway dialog, Click Apply followed by Save button.

After execution of the steps mentioned above, Datapower Multi-Protocol Gateway should start forwarding API logs to AppSentinels Edge Controller.

#### XML Manager scheduled policy rules for IBM MQ consumer and health check

XML Manager scheduled policy rules configuration for enabling AppSentinels Controller health check or for consuming AppSentinels logs from IBM MQ remains identical for Datapower MPGW. Please refer to earlier sub-sections *Configure health check* and *Configure message queue* in previous section for details.

# Troubleshooting

- Please check the Datapower gateway logs for errors in case of any problem.
- Make sure that administrative state of each component is up.
- Go to **Administration > Main > File Management** and check AppSentinels policies exist in **local**: directory.
- If APIs are not visible in AppSentinels portal, please check the network connectivity between Datapower Gateway and AppSentinels Edge Controller.
- Capture Datapower Gateway logs and contact AppSentinels support for further assistance.